All Aboard America! Passenger Policies

We are committed to providing a safe, convenient and timely means of transportation for our ridership. We appreciate your traveling on our regular route service between Midland and Presidio, TX and thank you for following our policies and guidelines for passengers.

**Safety:** Our driver is responsible for your safety and the safety of the bus at all times. Therefore please follow the driver instructions when they are given. Please stay seated at all times.

**Conduct:** We ask that all passengers be respectful of your driver and others traveling on the bus. Loud or physical abuse will not be tolerated. The driver does have the right to ask you to get off at the next stop and call law enforcement if deemed necessary.

**Fares:** Tickets may be purchased from our agents at the bus stations or online at greyhound.com. If they are not open or you are getting on at a flag stop city, the driver is allowed to take cash fares. The driver does not carry cash, so you must have exact cash. Please be at your departure city at least 15 minutes prior to departure.

**Alcohol/Smoking/Illegal Drugs:** None of these are allowed on the bus at any time. Passengers that are deemed intoxicated will not be allowed to board the bus. Any rider found with illegal drugs, will be reported to law enforcement.

**Luggage Limit:** Passengers are allowed to have 1 carry on and check 2 bags for underneath. More than 2 bags will be checked and charged $10.00 per bag. Trash bags are not considered as proper luggage and any boxes must be taped securely.

**Weapons:** Are not allowed on the bus. A weapon is any device capable of causing any bodily harm.

**Service Animals:** Legitimate service animals are allowed to accompany an individual with disabilities. No other animals are allowed.

**Oxygen:** Portable oxygen tanks are allowed on the bus and must be controlled by the rider.