

DISCOUNT VOUCHER INITIATIVE

INFORMATION ON DATA PROCESSING PURSUANT TO ART. 13 OF EU REGULATION 2016/679

FOREWORD

Flix SE (hereinafter the "**Company**") firmly believes that transparency is the basis of the relationship with its users (hereinafter the "**Users**"). For this reason, it applies the utmost clarity to the way personal data is used.

The following is a description of the purposes and methods of management of the promotional initiative to provide discount vouchers for travelling with FLIXBUS and FLIXTRAIN (hereinafter the "**Discount Voucher Initiative**"), with reference to the processing of personal data of participant Users.

Therefore, we hereby issue to the Users a notice regarding the processing of their personal data pursuant to and for the purposes of Article 13 of the EU Regulation 2016/679 (hereinafter the "**Privacy Regulation**").

OWNER AND MANAGERS OF THE TREATMENT

The data controller is the Company with office in Friedenheimer Brücke 16, 80639 Munich, in the person of its *pro tempore* legal representative domiciled at the Company's registered office (hereinafter the "**Controller**").

You can contact the Data Controller at the following addresses: by e-mail: data.protection@flixbus.com
by post: Friedenheimer Brücke 16, 80639 Munich

The Data Controller has appointed a Data Protection Officer who can be contacted here: data.protection@flixbus.com

TYPE OF PROCESSED DATA

For the purposes of participating in the Discount Coupons Initiative, the Company acquires your personal data directly from you.

In particular, the Company processes your name, surname and email address.

PURPOSE OF THE PROCESSING OF PERSONAL DATA

The processing of your personal data by the Company is instrumental to the following purposes:

Purpose of managing the Discount Coupons Initiative: your data is processed for the purpose of transmitting the discount coupons for traveling with FLIXBUS and FLIXTRAIN, Art. 6 para. 1(b) GDPR

Customer service purposes: your data are processed to verify the discount vouchers issued and to provide you with assistance upon request (eg: in case of loss of the discount voucher or system malfunction, etc.), Art. 6 para. 1(b), (f) GDPR Our legitimate interest lies in the provision of customer service.

Administrative purposes: fulfillment of specific obligations established by current legislation, Art. 6 para. 1(c) GDPR.

NATURE OF THE PROVISION OF PERSONAL DATA AND CONSEQUENCES OF ANY REFUSAL

The provision of your personal data is voluntary. However, we may not be able to provide certain services if we do not receive the necessary personal data.

METHOD OF PROCESSING PERSONAL DATA

The processing of your personal data takes place by means of personnel duly trained in the processing of personal data, such as employees, collaborators or external consultants specifically appointed as Appointees or Managers by the Data Controller in the context of their respective functions or the professional assignment conferred. The processing of your personal data also takes place with the aid of electronic or, in any case, automated, IT and telematic tools, and in any case with logic strictly related to the aforementioned purposes, in order to guarantee the confidentiality and security of personal data. The Company processes the data in compliance with the principles of lawfulness, correctness, transparency, accuracy, integrity and non-excess, relevance and necessity with respect to the purposes pursued, guaranteeing the protection of your privacy and your rights.

If applicable, the Company will check that Users' email addresses have a domain compliant with the Discount Voucher Initiative in order to send discount vouchers.

Your personal data will be kept for the period strictly necessary for the pursuit of the purposes described above, except for the additional period of time that may be required by laws or regulations.

Your personal data will be processed and stored through the computer archives of the Company as well as of the service company called PLUS HOSTING GRUPA D.O.O., manager of the online platform to which you access to obtain discount coupons. This company processes your data in the name and on behalf of Flixbus.

RECIPIENTS OF PERSONAL DATA

In order to fulfill specific legal obligations and for reasons strictly functional to the management of the Discount Coupons Initiative, your personal data may be disclosed to the following recipients: service providers as well as to other third parties if this is strictly necessary within the scope of the aforementioned purposes or to subjects who can access the data by virtue of the provision of law or secondary or community legislation

RIGHTS OF THE INTERESTED PARTY

As required by art. 15 and ss. of the Privacy Regulation, you can at any time:

- ask the Data Controller for access to personal data and the correction or cancellation of the same or the limitation of the processing that concerns you;
- oppose the processing of your personal data;
- exercise the right to data portability;
- withdraw the consent at any time without prejudice to the lawfulness of the processing based on the consent given before the revocation;
- propose a complaint to a supervisory authority.

The rights described above can be exercised by sending an informal request to the Data Controller at the following addresses: by e-mail: data.protection@flixbus.com; by post: Friedenheimer Brücke 16, 80639 Munich.

This information Rev.01, was issued and has effect from 14/09/2022